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The Miami County YMCA—Because it MATTERS.

March 26, 2020

To all of our YMCA Members and Program Participants,

First, let me share **our gratitude for the encouragement**, patience, and cooperation you have shown to our staff and volunteers through these unprecedented times. While we've had to close our facility, **your support** and understanding have helped us **join the collective community effort to respond** to urgent needs and still provide some health and wellness opportunities.

Here's what you've helped us accomplish so far:

- **2,125+ Meals Delivered:** By the end of this week, we will have delivered over 2,125 meals to low income households and seniors as part of Peru Schools' effort that will have provided over 13,000 meals total in just 2 weeks' time.
- 87+ Patient Lives Affected--Red Cross Blood Drive: A critical blood shortage is on the horizon—the blood drive we held on Tuesday in partnership with the American Red Cross was made possible because we could provide a space big enough for workers and donors to spread out and implement other infection control protocols. 33 donors participated resulting in over 87 patient lives affected. As the need continues, the Y stands ready to host future blood drives.
- **500+ Rides for Essential Needs:** We continue to offer Y Transit services for riders who need transportation for critical care services such as dialysis and chemotherapy, and other important needs like employment, groceries and household items, physician appointments, and prescription pick-ups. In two weeks, we have provided over 500 essential needs trips for community members who do not have transportation during this crisis.
- **100+ Participated in Virtual Exercise Classes:** The response to our online group exercise classes has been AMAZING! Since March 14, more than 100 people have participated in at least one of the exercise classes offered through multiple online platforms.
- **Mental Wellness Programs:** Online versions of several of the emotional and mental wellness programs that we've been providing to schools and employers for the past three years will be made available in the coming weeks.

As we have had to scale back operations, we have received **questions regarding credits** for programs and membership services—these **are certainly fair and legitimate inquiries**. While we are proud to be able to meet these pressing community needs, we understand that we have not been able to provide the full value of membership and program activities to which we have all become accustomed. **Here's the plan:**

- **Programs:** For any programs (e.g. swim lessons, Tae Kwon Do, sports leagues, etc.) that were interrupted due to our closure, we plan to finish out the program session or issue pro-rated program credits that can be used in the future. Details will be announced once we know when regular programming will be allowed to restart.
- **Membership:** YMCA membership has always been about more than access to a building. Your Y membership is about making connections and building relationships. It's about ensuring everyone—no matter who they are or where they come from—receives the support they need to reach their full potential. It's about making your contribution to a stronger community, and we need that contribution more than ever right now.

MIAMI COUNTY YMCA

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With this in mind, we are **asking you to consider re-directing your monthly membership dues toward a charitable donation** to our Y:

- Membership Dues as a Donation: No action is needed to re-direct your membership payment—we will automatically receive it as a charitable donation and provide the appropriate tax documents at a later date. Once we re-open, we will automatically shift it back to membership.
- **Temporary Hold:** if you prefer to suspend your membership payments, we can put your membership on temporary hold until we re-open. To request a hold, please contact Jenny Rhodes at jrhodes@mcymca.org. Requests should be made **by March 31** in order to be processed before your next draft date. Regular membership payments will restart automatically when we reopen the facility, and you will pay no joining fees for these changes. Members who are on an annual plan can request an extension of their expiration date.
- **Other Options:** If neither of these options will meet your current needs, please contact Jenny Rhodes at jrhodes@mcymca.org.

We are committed to being there for you and our community when the tough work of recovery begins. **Your support will help** us deliver emergency services, support our wonderful staff, and sustain our organization so we're able to jump back into action when the time comes.

Until we see you again, take care, stay safe and healthy, and continue helping when and where you can. **Thank you again for your support.**

Mark Demchak, Executive Director mdemchak@mcymca.org

Important Contact Information:

- For Transit Information: Call 765-472-1979 or email kbrehmer@mcymca.org
- For All Other Inquiries: Please contact us by email as much as possible, as we may not be able to collect office voice mail on a daily basis:
 - Online Exercise, Membership, & General Questions: Jenny Rhodes at <u>jrhodes@mcymca.org</u>
 - Transit: Kathy Brehmer at kbrehmer@mcymca.org
 - Child Care and Meal Delivery: Barb Althouse at balthouse@mcymca.org
 - Sports, Gymnastics, Aquatics: Caleb Bragg at cbragg@mcymca.org
 - Substance Abuse Prevention: Jen Yates at jyates@mcymca.org
 - Business and Billing: Brenda Constable at <u>bconstable@mcymca.org</u>
 - Administration and Capital Project: Mark Demchak at mdemchak@mcymca.org
- **Voice messages** can be left at 765-472-1979; be advised that **it may be several days** before we receive your message.

YMCA Facility Closed--Essential Services Continue Closing to Members at 6pm on Tuesday, March 24

March 23, 2020

Thank you for your support and understanding as we all respond to the needs of our families, friends, and neighbors during these challenging times. Today, Indiana Governor Holcomb issued an **Executive Order closing all non-essential businesses** and organizations starting at midnight on Tuesday, March 24 through April 6.

In compliance with the state-wide order, the Miami County YMCA facility will be CLOSED to members and participants at 6pm on Tuesday, March 24 and will remain closed through Monday, April 6. As a result:

- Members who would like to retrieve any personal items from the YMCA must do so by 6pm on Tuesday, March 24.
- Non-Transit questions and requests should be made via email, as we may not be able to collect office voice mail on a daily basis:

Membership and General Information: Jenny Rhodes at jrhodes@mcymca.org
Sports, Gymnastics, Aquatics: Caleb Bragg at cbragg@mcymca.org
Child Care and Meal Delivery: Barb Althouse at balthouse@mcymca.org
Substance Abuse Prevention: Jen Yates at jyvates@mcymca.org
Business and Billing: Brenda Constable at bconstable@mcymca.org
Transit: Kathy Brehmer at kbrehmer@mcymca.org
Administration and Executive Director: Mark Demchak at mdemcymca.org

Virtual Exercise Classes Continue: The response to our online group exercise classes has been AMAZING! We will continue to offer these opportunities and will be adding more in the coming weeks. For more information, please email Jenny Rhodes at jrhodes@mcymca.org.

Community Support Continues:

- American Red Cross Blood Drive: Tuesday, March 24, 9am-2pm. For more information or to register, go to https://www.redcrossblood.org/give.html/donation-time or call 1-800-RED CROSS. Please note: if you are not feeling well, do not participate, and there will be additional infection control screening and procedures on site. If you cannot attend this one, you can find other drives in our area at www.redcrossblood.org.
- **Meal Delivery:** We continue to work with Peru Schools to help provide meals to community members in need. Please email Barb Althouse at balthouse@mcymca.org or call 765-472-1979 for details.

• Transportation for Essential Needs: We continue to offer Y Transit services for riders who need transportation for critical care services such as dialysis, chemotherapy, and other critical health services; for employment; for health related appointments and prescriptions; and for essential groceries or a food related program (e.g. trip to a food program site). To schedule a ride, please call (765) 472-1979.

Guidelines for Reopening: Once the Executive Order is lifted, we will **REOPEN AS GUIDED BY LOCAL and STATE HEALTH OFFICIALS.** More details about hours of operation, available services, and other modifications will be released once a firm end date and other details are established by Governor Holcomb or other local or state health officials.

More Information by Friday: A follow up email will be sent by the end of the week with details addressing what we anticipate will be your main concerns. In the meantime, please contact Operations Director Jenny Rhodes at jrhodes@mcymca.org or Executive Director Mark Demchak mdemchak@mcymca.org with any specific issues that may need to be addressed before the end of this week.

Thank you all for your efforts in support of friends, family, and neighbors. Working together, we have achieved some amazing things already—**let's continue on together** toward a sustained **community response and recovery** in the weeks to come.

Keep praying, keep helping, and keep leading,

Mark Demchak, Executive Director mdemchak@mcymca.org

BETTER WORKING TOGETHER.

Connect with us on:

MIAMI COUNTY YMCA | 34 E. 6th St. | Peru, IN 46970 765-472-1979 | www.miamicountyy.org | info: jrhodes@mcymca.org